

# **CHAPTER-5**

## **Information Technology and e-Governance (ITeG)**

**1.0 Introduction**

**1.1 IT Action Plan**

**1.2 Automation of DSIR Operations**

**1.3 Enterprise integration, program implementation and e-service delivery..**

**1.4 Office automation solution, work flow management, record management and data warehousing**

**1.5 DSIR website.**

**1.6 Intra DSIR (An electronic workdesk)**